# Michael Gichia

# Senior Software Engineer

Mairobi, Kenya

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SUMMARY Over 7 years of expertise in designing and building high-performing applications prioritizing usability, seamless user experiences, and maintainable architectures. Passionate about refining product workflows, enhancing user journeys, and delivering solutions that drive measurable impact.

# **Employment History**

### Oct 2022 - Oct 2024 Senior Software Engineer, Nexleaf Analytics

Los Angeles

- Developed a real-time vaccine monitoring solution: Built a mobile application to monitor vaccines during transit, enabling 90% of vaccine distribution in pilot regions of Tanzania to be tracked within the first three months.
- Integrated Berlinger temperature loggers: Led the integration of third-party temperature loggers with the internal system, delivering cold chain equipment performance analytics to enhance vaccine monitoring and maintenance processes.
- Modernized front-end architecture: Migrated a monolithic front-end to modular Angular pages integrated with RESTful back-end services, significantly improving the performance and scalability of the data management system.

### Dec 2019 - Oct 2022 Senior Software Engineer, ProdPerfect

San Francisco

- Boosted QA productivity by 500%: Built a testing solution that automated TestCafe suites, added debugging videos, and eliminated self-reporting, ensuring precise test coverage and
- Optimized notification systems: Reduced turnaround time from 72 to 24 hours by building efficient AWS-powered notification services using SNS, SQS, Lambda, and Terraform.
- Empowered CI/CD workflows: Created a custom workflow that provided insights into failed builds, enabling customers to resolve errors pre-release and improve deployment confidence.
- Scaled development processes: Designed APIs, reusable components, and customer-driven features while aligning development with user needs to accelerate application scalability.

## Feb 2019 - Dec 2019 Senior Frontend Engineer, Twiga Foods

Nairobi

- Created a fin-tech platform, Sokoloan: Built a system that centralized enterprise data, making financial operations faster, more accessible, and easier to manage.
- Built a mission control dashboard: Designed a tool used daily by thousands to track, analyze, and manage key operational data.
- Boosted development pace: Optimized internal tools and processes, reducing software delivery times for quicker change implementation.
- Spearheaded UI component development: Led the design and development of user interface components for the company's flagship software product, resulting in a 30%increase in user engagement.

- Led UX-focused development: Developed a mobile app and three web applications, ensuring scalability.
- Streamlined operations: Developed a system improving event, ticketing, and digital content management.
- Enhanced user experience: Reduced checkout time by 80%, cutting it from over 5 minutes to under 1 minute with a re-imagined UX.
- **Boosted mobile user engagement:** Created exceptional mobile-first solutions for 70% of device users.

### Jul 2017 - Sep 2017 Consultancy, Upwork

Remote

- **Developed a digital learning tool:** Contributed to an Agile team at Crowdbotics, remotely developing a tool for undergrad business students to manage and showcase projects.
- Created an affiliate management platform: Built and sustained an efficient affiliate management platform for a seamless workflow.
- **Developed an interactive math game:** Created a real-time scoring math game for StrongDev to enhance user engagement in learning.

SKILLS	Technical Product Frontend Backend Testing
TECHNICAL	Architecture Design Patterns Scaling Testing Operational Metrics
PRODUCT	Rapid Prototyping User Validation Documentation A/B Testing
FRONTEND	React.js React-native Angular Ionic Next.js TypeScript JavaScript HTML  CSS
BACKEND	Node.js Python GraphQL Express.js PostgreSQL Prisma MongoDB  AWS SNS, SQS, Lambda
TESTING	TestCafe Jest Testing Library